

*Understanding and Deconstructing
the Myth of All-in-One*

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If All-in-One Is Real, Then...

You go looking for the right collection of tools for your business. Soon, you realize that as complex as your needs are, the tools designed to solve those needs are even *more* complex. There are no easy answers to any of the questions that you and your team have raised together. As soon as you think you have gotten to the bottom of one of your challenges, you realize that another challenge has arisen. The promise of an "all-in-one" solution starts to sound very appealing. If you *can* get an all-in-one tool – a platform that will do it all for you, enabling you to sit back and let your business take care of itself – then it makes sense that is what you would get.

The problem is that all-in-one is not everything that you may assume it is. When you *hear* "all-in-one," you may think that it means you are getting all of the tools that you need. You think that because "all" is right there in the name, then you never need to worry about adding any tools or adapting to your needs. After all, if you are getting an "all-in-one" solution, then it should cover all of your needs – current and future. The developers, you may imagine, have taken the time to predict anything that could change about your business and any obstacles that you may encounter.

If all of that sounds too good to be true, *it is*. All-in-one sounds as attractive as it does for the same reason that we would all like to rub a lamp and find a genie living inside it: this is the stuff of fantasy, pure myth-making, completely disconnected from reality. There is no such thing as an all-in-one solution when it comes to you and your business.

You wonder if *this* all-in-one solution is different – if it at least comes close to doing what it claims it can do. Even if it is not going to stand the test of time, and may require some updates and tweaks later on, then maybe it can meet all of your needs in this moment. Maybe it can solve the problems that are directly in front of you, a temporary fix-all if not a permanent one.

The truth is that as you search for an all-in-one solution, you realize that approach is *insulting* to your business. You cannot expect to find a fix-all for your business, because the business that you have built is unique and because you are working all the time to optimize it. No developer or a business is capable of building a solution that is going to eliminate every obstacle standing between your business and its full potential because if they could, then they would be able to understand your business better than you can.

All-in-one is *never* actually what it appears to be. On the contrary, a more appropriate term would be "some-in-one" or "all-for-now." When you hear "all-in-one," you are hearing a myth, exciting but dangerous, and you owe it to yourself and your business to ignore it and keep looking for the best tools out there.

Breaking Free from the Myth

Understanding that all-in-one is a myth, we can then start to move away from it. As we do so, it should become clear not only that all-in-one is *not* possible but also that it is not preferable. Through an all-in-one solution, if it were even within our reach, we would be giving up far too much control, autonomy, and determination. What would appear to be fast and seamless, we quickly realize, is in actuality slow and demanding. The illusion of all-in-one, because of what it would take away from us, is a myth that holds businesses back.

Let's take a look at what is possible *outside* of all-in-one.

Versatility

Because an all-in-one solution would lock capabilities into place, it allows little to no flexibility. Rather than coming upon challenges and then figuring out ways to overcome them, all-in-one would force you to decide upfront what your challenges are going to be. Anything else that happens later, we must presume, is beyond the purview of any all-in-one solution. Alternatively, you want versatility in your business tools. You want to be able to come upon a challenge and then solve it then and there, without any forethought or planning.

Access

Similarly, an all-in-one solution – because of the assumptions that it must make about your business – is never going to offer you the freedom that you would need to navigate the most complex business situations. It puts your business into a corner, refusing to interact with the other tools that you are using because from the perspective of all-in-one, you should not *have* to interact with any other tools. As you can guess, this means that all-in-one is keeping you from managing your business in the way that makes the most sense to you.

Convenience

In total, the result of an all-in-one solution would be the appearance of convenience but never the substance of it. While it may sound alluring to you, to hear that you can get all of the tools that you need immediately, it is a promise that no one can keep. Down the line, you have to go searching for supplemental tools anyway, rendering any of that initial convenience irrelevant. You find yourself stuck wading through difficulties even worse than the ones you were trying to face when you started your search.

What all of this leads to is a realization: you are not *interested* in finding an all-in-one solution. Whatever developers mean when they use that descriptor, it is not going to fit in with your business. It is neither going to solve the problems that you need to solve nor set you up for success going forward.

You need something different. The tool that you need entails versatility, access, and convenience, not only on the first day but on *every day* afterward.

What You Need

As a user, you are looking for all of the *advantages* of a hypothetical all-in-one platform without any of the drawbacks. You want to know that if anything comes up, anything that threatens your business and turns into an operational jam, you are going to be able to figure it out. Because you understand that the attraction of all-in-one is inseparable from all of its pitfalls, you search for something else. The platform that you use for your business must be flexible and powerful, in equal measures, and able to adapt to your plans and projects as quickly as you know you can.

This means that at its core, your platform should be able to respond to feedback. Even more than that, it should be able to *create new tools*. When your business changes or you realize you have been missing out on a growth opportunity, your platform should be there to help you. It should operate much more like an in-house technology department than it does a simple piece of software. You should feel comfortable communicating your needs to the platform – as strange as that may sound if you are used to tools that claim they can "do it all" right out of the box.

From there, you can take your requirements a step further. You can think about your platform in terms of ease of use. Instead of waiting around for updates, you should feel confident that when you are presenting a business need, there are incentives for skilled developers to respond to you. If that sounds like it is asking too much, *it is not*. It is reasonable for you to expect that on *this* platform, on the ideal replacement to the all-in-one myth, you can make changes and update requests at any time, and that you can plan to hear back about those requests in a speedy manner.

You will notice something about this approach: it is what all-in-one aspires to be, made feasible because it leans into a rational system. It is not making any outlandish claims that would require it to forecast the next ten years of your business history. In addition, it is not trying to push your business into a generic box. What you need is a platform that respects your business enough to *grow with it*.

This is the *ideal* platform because it revolves around a realistic mindset. No one can predict all of your business needs, and your business is valuable because it is unique: from these two truths, you see that *community* must form the center of the platform that is going to work for your business in the long term.

Next, let's break down in a little more detail what community looks like on this type of platform and how you stand to benefit from it.

How You Get It

Even though all-in-one is impossible, it leads to some fascinating implications. What if you *could* count on all of the features that you need in a business tool? What if you *could* operate your business knowing that whatever arises, you are going to be able to respond to it effectively? Community makes all of that possible.

Through a community of developers, you as a business owner can simply tap into the talent and skills that have come together. Whenever you are up against a new problem, you simply need to be able to describe it. Tell the community what it is that you need, and they will be there to help you. They will be able to interpret your needs, devise a solution for you, and empower you to use the platform as if it were a single all-in-one tool.

When there are creators available to you, you can oversee your business with the same agility that you would if you knew that there would never be any surprises. You communicate with them, and they show up for you. Incentivized to develop tools, both for you and for the other business that will inevitably need the same things, they can make an entire living out of taking part in such a community. They can rely on the convenience of the community in much the same way: rather than trying to guess all of your problems beforehand, they can show up ready to respond to them in real time.

In effect, you are using the power of community to keep up with your evolving business on the fly. "Much-in-one" replaces "all-in-one" because if "much" does not cover something in the beginning, someone in the community can step in to change that. There will always be a developer close at hand, ready to listen to your explanations, eager to serve you in any way possible.

You do not *need* a single platform to solve all of your business needs. Instead, you need a single platform that hosts people who will respond to your business needs as they make themselves known to you. This is how you get it all: the versatility, the access, and the convenience.

Sidestep the all-in-one myth, in favor of the flexible much-in-one reality. You can rely on the same concept – crowdsourcing – that some of the largest corporations worldwide have used to solve some of their greatest challenges. Keeping your business lean and efficient, you can nevertheless respond to the most pressing issues *now, not later*.

All of this likely sounds out-of-the-ordinary to you. To clear up any misconceptions about the processes by which this approach functions, we need to look at the direct interactions that will take place in such a community.

The Community Approach

Users and creators, coming together to present problems and solve them respectively, are able to replace the myth of all-in-one with a practical, feasible, sustainable platform. It is all possible because instead of making false promises and exaggerating out-of-the-box possibilities, this approach works according to reason and incentives. The users make it clear what they need, beyond the baseline tools from the start, and then the creators develop something that is in line with those needs. Instead of a single product, the platform works as a type of meeting place for many products – in effect, *infinite* products, because the users and creators are always collaborating on something new and groundbreaking.

Through this type of ecosystem all-in-one becomes *second-rate*. Once you understand what all-in-one really is, and what it forces businesses to do, you can escape its pull. You can see how your business likely already exists outside the all-in-one myth and why, as time goes on, steady growth means it will move further and further away from any out-of-the-box tool.

Long-term, your goal ought to be to require new features and tools on a regular basis. If you are optimizing and diversifying your business, then your needs will change constantly, rendering any out-of-the-box capabilities insignificant. In that case, the community approach is the *only* approach that is going to work. Real people, fresh ideas, and live communication: these are the pathways to true versatility, access, and convenience. These are the elements that combine to form a future-proofed tool that will work for your business today, tomorrow, and indefinitely.

At any time, you and your team can decide that you would like to come up with a new system for your business. Instead of overhauling all of your technology, or treating that single piece as separate from the rest of the business, you call upon the community of developers. Because the developers can feel fairly certain that other businesses will need to solve the same problem that you are solving, they can develop tools that will generate recurring revenue.

In summary, the community approach is an *all-around win*. For anyone who feels disappointed to realize that the all-in-one approach is a myth, this is not only a viable replacement but a superior one.

Not All-in-One, but All-In

Your business is only as effective as the tools that you are using to manage it. While you may feel all of the faith in the world for your team and for your business model, you need to put the right support systems into place in the background. Without those support systems, inefficiencies creep in, and as they do so, your bottom line starts to lag behind where it should be. It is reasonable that you would look for something that solves all of your problems at once: you are thinking ahead, cognizant of the fact that even if you are not seeing a problem right now, it may become a serious problem later on.

Through that awareness, though, you are stumbling upon the *very reason* that all-in-one is only a fantasy. Just as you cannot predict all of your business needs today, no one else can either. There is no developer who is able to say exactly what challenges you are going to encounter in the years ahead. Future-proofing is, then, a more involved matter than trusting "comprehensive" promises and pitches.

Community is the principle upon which you can overcome the all-in-one myth. When you know that there is a community within your reach, you do not need to think about solving all of your problems in one fell swoop. Rather, you can solve your main problems – and then turn back to the community as more specific, more complicated problems become apparent to you. You can describe your needs, trusting developers to step up and help you.

At first, it may seem as if you are leaving too much up to chance. You are working in the *hope* that a developer in the community is going to be able to come up with the tool that you need. On the other hand, there is a real, financial reason for developers to do their best work for you. Your task is not a one-off project for them – but part of an ongoing relationship, between them and the community as a whole.

This is why Bindr does everything you had ever wanted all-in-one to do. We think about it as *all-in*, though, because while it may not solve every problem on the day that you sign up for it, it has the potential to solve every problem for your business model as it grows and expands.

On Bindr, we have carefully considered what it is that makes the all-in-one myth so attractive. We analyzed all of its parts and all of the benefits that it would deliver. Then, we thought about what we could do to *really* deliver those benefits.

Community is not just a buzzword but a means to ensure that as your business changes, your business tools can change too.

Remember what you need to thrive: versatility, access, and convenience.

Thinking about your business needs this way, they are *all* possible.